

# RESIDENTIAL WASTE & RECYCLING GUIDE



Your ultimate resource for environmental programs and resources in the community of Barstow, California.



[www.barstowca.org](http://www.barstowca.org)

# WELCOME TO OUR COMMUNITY



The City of Barstow is a great community to live, work, and play. The Waste Management and Recycling Department is proud to serve its residents and businesses in support of the city's vision to preserve a quality environment. We strive to provide programs which promote resource conservation, litter abatement, and the reduction of greenhouse gas emissions, while continuously providing the highest level of service in the most cost-efficient manner.

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# IMPORTANT CONTACTS

## City of Barstow - Waste Management & Recycling Department

220 East Mountain View Street Suite, A  
Barstow, CA 92311

Open Monday-Thursday 7:30am-5:30pm;  
Friday 7:30am-4:30pm

Call 760.255.5162, 760.255.5154 or email [utilitybilling@barstowca.org](mailto:utilitybilling@barstowca.org) for the following:

- Trash billing inquiries
- Start or transfer trash service
- Trash & sewer liens
- Service requests including extra pickup, bulky item pickup, barrel replacement/exchange, etc.

Call 760.255.5126 or email [jreed@barstowca.org](mailto:jreed@barstowca.org) for the following:

- Commercial and Residential Recycling Programs
- Commercial Food Waste Recycling
- Commercial Green Waste Recycling
- Residential and Multi-Family Mixed Organics Recycling
- Exemptions from Trash Service & Billing for Vacant Properties

## WASTE PICKUP & STREET SWEEPING

### Waste Pickup Schedule

Trash, Recycling, and Organics barrels are serviced by Burrtec at least once per week on the same day of the week; each barrel is serviced by a separate truck specific to the waste type.



## Burrtec Waste Industries - Exclusive Franchise Waste Hauler

250 Elks Lane Barstow, CA 92311  
Open Monday-Friday 8am-5pm

Call 760.256.2730 or email [barstowcs@burrtec.com](mailto:barstowcs@burrtec.com) for the following:

- Roll-off Services
- Temporary Container Rentals

## Barstow Landfill\* - Solid Waste Disposal Facility

32553 Barstow Rd.

Open Monday-Friday 8am-4:30pm

Call 909-386-8701 to find out what is and is not accepted or for disposal fee information.

\*The Barstow Landfill is a San Bernardino County Waste Disposal Facility; it is not operated by the City.



### Street Sweeping Schedule

Burrtec provides the street sweeping of public roads under their Franchise Agreement with the City and may utilize the services of a subcontractor. Street sweeping occurs twice per month the day AFTER your trash/recycle is picked up. Reminder: please remove vehicles from the street on sweeping days to help ensure a thorough cleaning.

Scan the QR Code to view the Pickup Route and Street Sweeping Schedules

# Holiday Schedule

## There is NO service on these holidays:



- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Year's Day

When the holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.

## BASIC SERVICE INFORMATION

### WHAT DO YOU NEED TO KNOW!

- **The City provides a 3-container system as its standard residential service**, which includes a 95-gallon black/grey barrel for trash, a 95-gallon blue barrel for recyclables (bottles, cans, cardboard, etc.), and a 35-gallon green for organics (bagged food scraps and loose yard waste).
- **Avoid contamination fees** by doing your part and properly sorting trash, recyclables and organic materials using the designated barrels.
- **Not sure what goes where?** Check the labels on the containers, view/download our Barrel Guide or contact 760.255.5126.

Scan the QR Code to view the Barrel Guide



- **Barrels must be placed by 5:30am on the service day** and removed by 10:00pm. There is no guaranteed time of service.
- **Always keep lids closed and avoid overfilling barrels.** Overfilled barrels invite critters, increase litter, and could prevent barrels from being serviced.
- **Residents get 2 free courtesy pickups per calendar year.** They can be used if you forget to put your barrels out on time and the driver has to return the same day, or if you have extra bags on your service day that won't fit in the barrels.
- **Trash and food scraps must be bagged.** Recyclables and yard waste must be placed loose in their containers.
- **All services including extra pickups, bulky item pickups, barrel replacement/exchange, etc. must be requested by calling** 760.255.5162, 760.255.5154 or emailing [utilitybilling@barstowca.org](mailto:utilitybilling@barstowca.org); a work order is then sent to Burrtec to complete.



# WINDY DAY REMINDER!

Weather conditions can cause problems with waste collection.

Check the forecast and follow these suggestions if high winds are expected on your service day:

- If possible, do not place trash and/or recycling out on windy days; bag any excess trash or recyclables and Burrtec will collect all accumulated bags along with your barrel service on your next scheduled collection day.
- If barrels must be placed for collection, bag and tie trash and keep lids closed. Remove barrels from the curb immediately after service if possible.

## WHERE DOES ALL OF MY WASTE GO?!

### TRASH

Trash placed in your black/grey barrel goes to the Barstow Landfill, which is owned and operated by the County of San Bernardino Solid Waste Department. The landfill is right in our community's backyard! We want to keep as much waste as we can out of the landfill so it doesn't grow larger and have adverse impacts on our air quality, health, and environment.

### RECYCLABLES

Recyclables placed in your blue barrel are picked up by a separate truck and taken to the Victor Valley Material Recovery Facility (aka the "MRF") to be sorted by mechanical equipment and manual labor. After sorting, materials are prepped and shipped to buyers who turn them into new products! It is SO important not to contaminate recyclables to preserve their quality and ensure safety of workers.

### ORGANICS (FOOD AND YARD WASTE)

Organics placed in your green barrel are picked up by another separate truck and taken to the Victor Valley Compost facility to be processed into mulch or compost material, which is marketed to local agricultural users such as farmers. Residents are prohibited from placing organics in trash pursuant to state law and local ordinance. It just doesn't make sense to add organics to the landfill where they will decompose and emit methane gas when you can send the material to be composted instead by placing it into your green barrel.

Proper sorting makes a difference. Thank you for doing your part!

**Did You Know?**

- **It is a violation of the Barstow Municipal Code (BMC) to store barrels where they are visible from public streets. (Sec. 6.28.030(1)q)**
- **It is also a violation of the BMC to have barrel lids kept open. (Sec. 6.20.540)**

**Please store barrels where they are hidden from view and keep lids closed to avoid code compliance citations.**







# BILLING INFORMATION

- **All solid waste collection fees are the property owner’s responsibility - even for rentals!** Although our code does not prevent arrangements between owners and tenants for tenants to pay, such an arrangement DOES NOT affect the property owner's obligation to the city.
- **Residential bills are on a bi-monthly billing cycle** and payment is due on the last day of the even month: Jan/Feb – Mar/Apr – May/Jun – Jul/Aug – Sep/Oct – Nov/Dec.
- **A discounted rate is available** to eligible property owners who are under the CARE program with another utility (ie: water, gas, electricity).
- **Service and billing are mandatory for all dwellings** – this means an owner cannot cancel or pause service, even if the property is vacant! To avoid charges for a vacant property, owners must apply for a vacancy exemption.
- **A rate review is done annually to determine whether an increase is necessary.** To find out more about what’s included in the rate and stay abreast of any proposed increases, visit [www.barstowca.org/rates](http://www.barstowca.org/rates).

# BULKY ITEM PICKUP

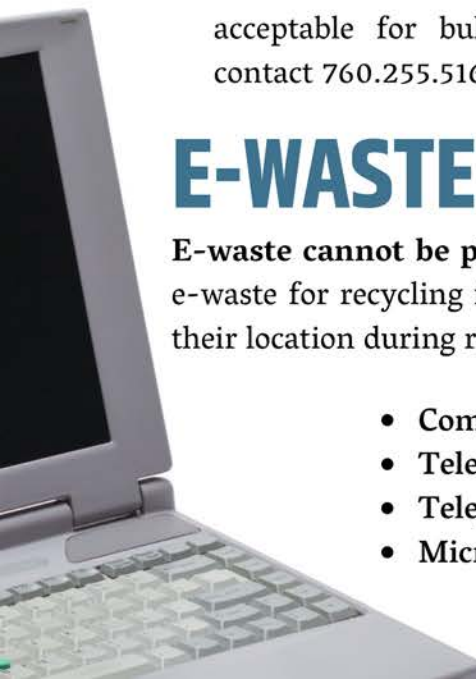
- **Each residential parcel has two FREE bulky item pick-ups** throughout the calendar year for up to 5 items each pickup.
- **Before you place items on the curb, call 760.255.5162** by 1pm to schedule the pickup for your next service day. Do not place bulky items at the curb unless you have scheduled the pickup appointment. Items left at the curb without an appointment will subject the property owner and/or tenant to administrative citation.
- **Common bulky items** include mattresses, couches, appliances, TV’s, and tires. Contact Burrtec at 760.256.2730 for more information on what items are acceptable for bulky pickup or to schedule a pickup contact 760.255.5162.



# E-WASTE

**E-waste cannot be placed in your trash or recycle barrel.** Burrtec accepts many types of e-waste for recycling for FREE. The following are some common items that can be taken to their location during regular office hours:

- Computers, Monitors, Printers
- Televisions
- Telephones including cell phones
- Microwaves
- VCRs
- Space heaters
- Clothes irons
- Radios/ Stereos





# FREE DUMP PASS

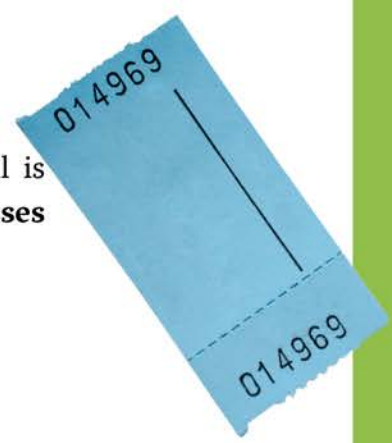
If you have exhausted all of your resources, sometimes a trip to the landfill is inevitable. The good news is **the City of Barstow offers FREE dump passes** that waive the tipping fee for all residential waste at the County landfill.

## Passes are issued at City Hall

- ID and address verification required.
- Limit 4 passes per year per household.
- Passes will be issued until funds in the current fiscal year budget have been expended.

## NOT ACCEPTED under a dump pass:

- Appliances including refrigerators, washers, dryers, stoves, hot water heaters, etc.
- E-waste such as TVs/Computer monitors, Microwaves, radios/stereos
- Metal items
- Tires
- Construction Waste
- Green Waste (Excess green waste that does not fit in your green barrel can be taken for free to Burrtec)



# HAZARDOUS WASTE

- **City and County residents can properly dispose of household-generated hazardous waste for FREE** at the Household Hazardous Waste (HHW) Bin, open **every Saturday from 9am - 2pm** at the **City Corporation Yard located at 900 S. H Avenue**. The HHW is a drive-thru facility. **Please be mindful of the rules:** Maximum of 15 gallons or 125 lbs per vehicle. No container larger than 5 gallons. Containers must be sealed and have labels. Never mix materials.
- **Common items accepted** include chemical cleaners, paints, used motor oil and filters, fluorescent light tubes, toner/laser cartridges, batteries, fertilizers, anti-freeze, pool supplies, and pesticides.
- **Non-acceptable items** include any hazardous waste generated by a business, radioactive waste, medical waste, explosives, and asbestos.

# MEDICATIONS & SHARPS

- Expired or unwanted medications and sharps waste (needles, lancets) are accepted under the Household Hazardous Waste (HHW) Program, but other options are available for proper disposal of these items.
- Free mail-back program - Visit [www.med-project.org](http://www.med-project.org) for more information or to request a mail-back container for your sharps or medications.
- The Drug Takeback Solutions Foundation offers a number of ways to dispose of medications only including kiosk locations, mail-back program, and take-back events. Visit [www.safemedicinedrop.com](http://www.safemedicinedrop.com) for more information.





## METAL RECYCLING

Several facilities in Barstow accept scrap metal for recycling:

- Burrtec 250 Elks Lane 760.256.2730
- All Recycling 931 W Main St 760.256.1204
- Barstow Recycling 2160 E Main St 760.987.1899

**Contact these recyclers before visiting their location.**



## TIRES

Always ask the retailer replacing your old tires if you can leave your used ones. If not, don't worry; other options are available for city residents.

- Free Drop off at Burrtec - Up to 4 tires per year (with or without rims) can be taken to Burrtec's location Monday-Friday 8am-5pm and on Saturdays 8am-12am . Contact 760.256.2730 beforehand for details.
- Free Dump Day Events - You can take up to 9 standard-size tires to the dump day events, which are held twice per year, usually on the 3rd Saturday of the month in April and October.
- Curbside pickup - Check out the Bulky Item Pickup section of this guide.



## USED MOTOR OIL

Used motor oil never wears out; it gets dirty and can be recycled, cleaned, and used again. Recycling used motor oil conserves natural resources and is good for the environment. Here are some places accepting used motor oil and filters for recycling:

- Household Hazardous Waste Bin - Open Saturdays Only 9am-2pm
- Certified Collection Centers (They will PAY YOU for each gallon of uncontaminated oil you bring in!)
- AutoZone @1050 E. Main St 760.256.0629
  - O'Reilly Auto Parts @ 1133 Main St 760.255.2277



## TEXTILES

All textiles are produced using natural resources. Tips for recycling textiles and reducing textile waste include:

- Check with local Animal Shelters who typically needs blankets and towels.
- Donate gently used textiles to thrift stores - find a list of thrift stores on our website at [www.barstowca.org](http://www.barstowca.org).
- Re-purpose worn clothing into shop towels/rags.
- Buy items that contain recycled content.
- Re-think your purchasing decisions.



## WOOD WASTE

Options for residents to recycle wood waste are as follows:

- Take wood pallets and larger pieces for free to Burrtec for recycling.
- Small pieces may be placed into the green organics barrel for recycling.

**Note: Treated wood waste requires special handling. Contact 760.255.5126 for more information.**



# SPECIAL HOLIDAY PROGRAMS

- Live trees are automatically picked up on your regular service day 2 weeks after Christmas. All decorations and lights must be removed and trees over 6ft must be cut in half.
- For 2 weeks after Christmas, residents can put out up to 5 bags of extra waste to be picked up for free.



## EVENTS

Please take note of our fun and free events! Date/times are posted online at [www.barstowca.org](http://www.barstowca.org)

- **Bi-Annual Free Dump Day & Shred Fest (April & October)**
- **Annual Community Earth Day Celebration & Compost Giveaway (April)**
- **Annual Community Clean Up Day (September)**

Are you interested in volunteering to help with events? Contact us at 760.255.5126 to get involved.

## ADOPT-A-BLOCK NEIGHBORHOOD CLEANUP

Individuals, groups, or organizations can adopt a block in the City of Barstow. It's as easy as 1-2-3

1. Submit an application to adopt any block in the city and decide on a date for your cleanup event (weekends only).
2. Pass out flyers provided by the city to the residents on the block so they can take part in the event.
3. Commit to holding periodic cleanup activities on the block for a one-year period.

Burrtec provides a free roll-off dumpster and the city handles scheduling, permitting, and paying disposal costs for the first event! Contact 760.255.5126 to get started.



## FREE COMPOST GIVEAWAY PROGRAM

Any city resident can get free compost courtesy of Burrtec Waste at our giveaway site located at the City Corp Yard at 900 S H Ave. in the lower lot. Hours are Saturdays only from 9am-2pm (subject to change based on availability, weather conditions, and holidays). This is a self-service operation, so bring your own gloves, shovels, containers, and load covers! Grab 15 gallons per trip with one trip allowed per day.





# ILLEGAL DUMPING



The City provides convenient means for reporting illegal dumping:

- If dumping is in the public right of way (alley, street) contact 760.255.5126.
- If on private property, contact Code Compliance 760.255.5190.

Reports can be made easily online through the CRM “Contact Use” system via our website. Tip: Snap a photo!

If illegal dumping is in progress in the City, immediately call the City of Barstow Police Department at 760.256.2211 and if in the County call the Sheriff's Department at 760.256.4841.

There are signs posted in many areas of the community with the We-Tip Hotline information to encourage proper reporting of this activity for a possible reward. The hotline for WeTip is 1-800-78-CRIME (800) 782-7463. You can report illegal dumping anonymously on weeknights, weekends and holidays.

## ABANDONED SHOPPING CARTS

Please report these through our CRM online system, or call 760.255.5126 or – know the location (street name, cross street) if possible, snap a photo. The City will dispatch Burrtec to remove the cart(s) as soon as possible.

Follow Barstow Recycles and City of Barstow on social media to stay informed about all things waste & recycling. Thanks for doing your part!



Scan the QR Code to submit a report via the CRM System



## WASTE PREVENTION TIPS

**Recycling is great, but reducing the amount of waste you generate is better!**  
Consider these tips to help reduce waste generated at your household.

- Instead of plastic water bottles buy reusable ones.
- Ditch paper plates and go reusable.
- Don't waste money on plastic bags that can't be recycled – instead use reusable shopping bags.
- Consider rechargeable batteries when possible.
- Donate gently used items to second-hand stores for others to re-use.
- Repurpose coffee cans, glass jars, toothbrushes, shoeboxes – so many things can be turned into other useful items or even into unique pieces of art.
- Take inventory and make a list before grocery shopping to avoid overbuying
- Freeze extra foods.
- Eat leftovers.
- Make a weekly meal plan/menu.

