

COMMERCIAL WASTE & RECYCLING GUIDE



A helpful resource for business owners and operators
in the community of Barstow, California.



www.barstowca.org



WELCOME TO OUR COMMUNITY

The City of Barstow is a great community to live, work, and play. The Waste Management and Recycling Department is proud to serve its residents and businesses in support of the city's vision to preserve a quality environment. We strive to provide programs which promote resource conservation, litter abatement, and the reduction of greenhouse gas emissions, while continuously providing the highest level of service in the most cost-efficient manner.

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IMPORTANT CONTACTS

City of Barstow - Waste Management & Recycling Department

220 East Mountain View Street Suite, A
Barstow, CA 92311

Open Monday-Thursday 7:30am-5:30pm; Closed Fridays

Call 760.255.5162, 760.255.5154, or email utilitybilling@barstowca.org

for the following:

- Trash billing inquiries
- Start or transfer trash service
- Trash & sewer liens
- Service changes or requests including extra pickup, bin/barrel replacement/exchange, etc.

Call 760.255.5126 or email jreed@barstowca.org for the following:

- Commercial Recycling Programs
- Commercial Organic Waste Recycling
- Inedible Kitchen Grease / Used Cooking Oil Management
- Hazardous Waste Management
- Exemptions from Trash Service & Billing for Vacant Properties



Burrtec Waste Industries - Exclusive Franchise Waste Hauler

250 Elks Lane
Barstow, CA 92311

Open Monday-Friday 8am-5pm

Call 760.256.2730 or email barstowcs@burrtec.com for the following:

- Roll-off Services
- Temporary Container Rentals
- Construction & Demolition Waste Collection and Hauling

Barstow Landfill* - Solid Waste Disposal Facility

32553 Barstow Rd.
Barstow, CA 92311

Open Monday-Friday 8am-4:30pm

Call 909-386-8701 to find out what is and is not accepted or for disposal fee information.

*The Barstow Landfill is a San Bernardino County Waste Disposal Facility; it is not operated by the City.

BASIC SERVICE INFORMATION



The following services are mandatory for all businesses within the city limits:

- **Trash** - Black/Grey container
- **Recycle** - Blue container
- **Green Waste** - Green container (waiver available based on qualifying criteria)
- **Food Waste** - Brown container (waiver available based on qualifying criteria)

Avoid contamination fees by doing your part and properly sorting trash, recyclables, and organic materials using the designated containers.

Not sure what goes where? Check the labels on the containers, view/download the Sorting Guide or contact 760.255.5126.

Scan the QR Code to
view the Sorting Guide



Always keep container lids closed and avoid overfilling. Overfilled containers invite critters, increase litter, and could prevent containers from being serviced.

Trash must be bagged. Recyclables, food waste, and green waste must be placed loose in the appropriate containers.

All services including extra pickups, container replacement/exchange, etc. must be requested in advance by calling 760.255.5162, 760.255.5154, or emailing utilitybilling@barstowca.org; a work order is then sent to Burrtec to schedule and complete.

Any business may request a free waste needs assessment to determine the most suitable and cost-effective level of service for its operations. Contact Burrtec at 760.256.2730 to request yours today.

HOLIDAY SCHEDULE

There is NO service on these holidays:

- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Year's Day

When the holiday falls on a weekday, collections for the remainder of the week will be delayed by one day. There is no service interruption or delay when the holiday falls on a Saturday or Sunday.

BULKY ITEM PICKUP PROGRAM

Burrtec, in partnership with the City of Barstow, provides a Commercial & Multi-Family Bulky Item Pick-Up Program - an expanded service for customers receiving **bin** service!

Any commercial business or multi-family complex receiving bin service for trash can place unwanted bulky items next to the bin or bin enclosure and Burrtec will collect those items on a weekly basis.

The program is designed for discarded or illegally dumped bulky items, which are larger items that cannot be placed in the trash bin, as they require special handling. The program is not designed for self-storage facility purges or excess items generated as part of the regular operation of thrift stores, furniture stores or appliance stores.

Examples of bulky items include, but are not limited to:

- Chairs
- Couches
- Computers
- Desks
- Dishwashers
- Dressers
- Electronics
- Furniture
- Washers & Dryers
- Mattresses
- Microwaves
- Refrigerators
- Sofas
- Stoves
- Televisions
- Toys

Please do not place bulky items inside trash or recycling containers or place in any manner that would interfere with regular trash service. Collection will be provided once a week for all discarded or illegally dumped bulky items. This program is not designed for facility renovation or construction waste.



REMINDER

Please place items out the night before or by 6:00 am on your designated day. Customers that have items out for more than 24 hours will be subject to code enforcement action.

Scan the QR Code to view
the Bulky Pickup Route Map





BILLING INFORMATION

All solid waste collection fees are the property owner's responsibility. Although our code does not prevent arrangements between owners and tenants for tenants to pay, such an arrangement DOES NOT affect the property owner's obligation to the city.

Commercial bills are on a monthly billing cycle and payment is due on the last day of the month.

A discounted rate is available to eligible property owners who are under the CARE program with another utility (ie: water, gas, electricity).

Service and billing are mandatory for all properties – this means an owner cannot cancel or pause service, even if the building is vacant! **To avoid charges for a vacant property, owners must apply for a vacancy exemption within 30 days of the due date of the bill covering the period in which the vacancy began.**

A rate review is done annually to determine whether an increase is necessary. To find out more about what's included in the rate and stay abreast of any proposed increases, visit www.barstowca.org/rates.

BUSINESS WASTE COMPLIANCE REVIEW NEW & EXISTING BUSINESSES

Any business who applies for a new city business license or renewal of an existing license is subject to a waste compliance review, which must be completed before the license can be issued.

The business owner/applicant must complete the Business Waste Management Compliance Form. This provides a good understanding of the types of waste being generated by the business and whether it will be required to meet any additional requirements, including but not limited to:

- AB 827 Customer Access to Recycling
- SB 1383 Mandatory Organic Waste Recycling
- SB 1383 Edible Food Recovery Requirements for Food Generators
- AB 1276 Single-Use Foodware Accessories and Standard Condiments
- Inedible Kitchen Grease Management
- Waste Tire Generator Identification
- Landscape/Gardening Business Green Waste Diversion



RESTAURANTS AND FOOD GENERATORS

AB 827 CUSTOMER ACCESS TO RECYCLING



Assembly Bill 827 requires businesses that generate two or more cubic yards of commercial solid waste per week and sell products meant for immediate consumption* to provide recycling and organics containers alongside trash bins at the front-of-house of a business to be visible, where they shall be easily accessible and clearly marked. AB 827 is intended to educate and involve customers in achieving the state's recycling goals by requiring businesses to make recycling and/or organic recycling bins available to customers.

*Full service restaurants do not have to provide properly labeled containers for patrons, but must provide properly labeled containers next to trash containers for employees to separate post-consumer recyclables and organics for customers.

For more information, visit: <https://www.calrecycle.ca.gov/Recycle/>

SB 1383 MANDATORY ORGANIC WASTE RECYCLING

Pursuant to the Barstow Municipal Code, trash, recyclables and organic waste collection service is mandatory for all properties in the City in support of Assembly Bill 341 (Mandatory Commercial Recycling), Assembly Bill 1826 (Mandatory Commercial Organics Recycling), and Senate Bill 1383 (Reduction of Short-Lived Climate Pollutants in CA). These requirements may also apply to multi-family dwellings of 5+ units. These laws are intended to mitigate adverse environmental impacts such as methane emissions and climate change.



Prior to issuance of a City business license, verification of adequate service is required. Service level changes require the authorization of the property owner. Charges for all solid waste services are the responsibility of the property owner.

To establish or update a trash & sewer utility account, call 760.255.5162 or email utilitybilling@barstowca.org

RESTAURANTS AND FOOD GENERATORS CONT.



SB 1383 EDIBLE FOOD RECOVERY

Pursuant to SB 1383, commercial edible food generators are required to recover the maximum amount of their edible food that would otherwise go to landfills. Edible food generators include, but are not limited to: supermarkets, grocery stores, food service providers & distributors, restaurants, and hotels. These entities must enter into written agreements with food recovery organizations (ie: churches, food banks, non-profits who distribute food to those in need, etc.) to re-distribute food for human consumption in an effort to meet the state-mandated targets for food recovery. The law requires mandated food donors to maintain records of their food donation activities.

The city will monitor compliance by requesting the following types of records during inspections:

- Contract or written agreement information for food recovery organizations and services
- Schedules for food donation deliveries or collections
- Quantity of food donated in pounds per month
- Types of food each food recovery organization and service will receive or collect

The city and its partners have a program to assist these entities with compliance. For more information, please contact High Desert Food Collaborative at 444.267.4444 or visit <https://www.highdesertfoodcollaborative.com/>.

AB 1276 SINGLE-USE FOODWARE ACCESSORIES

Effective June 1, 2022, Assembly Bill 1276 prohibits a food facility, for on-premises dining or when using a third-party food delivery platform, from providing any single-use food ware accessory or standard condiments packaged for single-use to a consumer unless requested by the consumer. The City of Barstow may enforce this law on a local level; violators are subject to fines as described under Public Resource Code Section 42272 (b).



INEDIBLE KITCHEN GREASE (IKG)/ USED COOKING OIL

The Barstow Municipal Code requires that businesses who generate inedible kitchen grease / used cooking oil must comply with the CA Department of Food & Agriculture regulatory requirements for the proper collection, transportation and rendering of the material. Prior to issuance of a City business license, IKG service provider information must be provided and verified by City staff.



LANDSCAPING BUSINESSES

All green waste (landscaping & yard waste) must be diverted from the landfill.

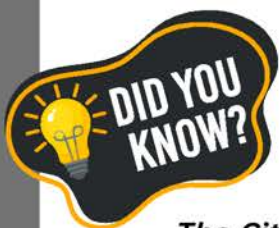
Pursuant to state and local regulations, organic material such as green waste may no longer be disposed of as trash in the City of Barstow and must be diverted from the landfill for recycling.

The following options are provided for landscaping businesses to manage green waste in accordance with state and local regulations:

1. The business may self-haul the green waste to Victor Valley Compost or other permitted green waste processing facility and would be required to maintain diversion records (recycling receipts/weight tickets) providing the diversion tonnage data to the city annually (by January 10 of each year) or upon request.
2. The business may establish green waste recycling service at its location by contacting Utility Billing Customer Service at 760.255.5162. They will schedule the delivery of the green waste container(s) for the business to collect the material to be picked up weekly by Burrtec and taken to Victor Valley Compost.
3. If landscaping services are limited to residential properties, the green waste may be taken to the Drop-Off Collection site located at Burrtec's yard at 250 Elks Lane from 8am-4pm Monday through Friday subject to current capacity.
4. Should the property have an existing container for green waste collection, the business may utilize the container with the permission of the property owner.
5. The business may rent temporary green waste containers, as needed, by contacting Burrtec directly at 760.256.2730.

CONSTRUCTION PROJECTS

Any construction or demolition project generating waste must submit a Construction Waste Management Plan as part of the building permit process. The city does not allow third-party waste haulers due to its exclusive franchise agreement with Burrtec Waste. Unauthorized containers observed in the field will be subject to enforcement action by ordering immediate removal and/or citation.



Applications for building permits for any new buildings or tenant improvements may prompt requirements to improve or construct a waste enclosure to secure/screen waste bins.

The City provides standard plans and guidelines for contractors and owner/builders to utilize for the design of waste enclosures.



To view/download the CWMP Application or Waste Enclosure Design Documents, visit www.barstowca.org/constructionwaste

JUNK REMOVAL / CLEANUP BUSINESSES

The City of Barstow has an exclusive franchise hauling agreement with Burrtec Waste, granting them the “exclusive authority, right, and privilege to collect, pick-up, gather, remove and dispose of all solid waste and recyclable materials generated or accumulated by all residential and commercial/industrial users or customers within the City.”

This means that no third-party haulers are allowed; however, the city may proceed with processing a business license and/or home occupation permit for a junk *removal* or *cleanup* business that would allow the business to use their own trailer to transport waste material for proper disposal. Since the “hauling” of the material is incidental to the cleanup activity, the business would not be considered a “waste hauling enterprise” .

Please note the following conditions may be placed on the license/permit to help ensure that local ordinances are adhered to, which include but are not limited to:

- The city may request documentation demonstrating proper waste disposal at a permitted facility (i.e.: copies of landfill weight tickets) at any time.
- The business cannot advertise as a junk/waste “hauling” company but rather junk “removal” or “cleanup”.
- Any trailer used for the business operation that is stored at a home within the city limits should be located where least visible from public view. If stored on the street, it must be empty and may not stay parked there for more than a consecutive period of 72 hours. Outdoor storage of additional equipment at the home may not be allowed.
- A copy of a valid DMV registration of the vehicle/trailer being used to transport waste to the disposal site may be required at time of business license application.
- Unauthorized bins/roll-off containers are not allowed. Only vehicles registered to the business may be used for collection and removal of trash/debris.





WASTE TIRE GENERATORS

CalRecycle regulates and manages waste tires within the state using the Waste Tire Manifest System Program (WTMP), which applies to all persons, businesses, non-profits, and government agencies that generate, transport, or receive waste or used tires. The WTMP is a tracking system used to monitor the ultimate disposal of used/waste tires. Among several responsibilities, waste tire generators are required to obtain a Tire Program ID (TPID) Number from the State if tires will be transported from the business location to a recycler, landfill, or other location. Storage/accumulation of tires onsite may prompt a permit by the State. Prior to issuance of a City business license, verification of a TPID Number is required for applicable businesses.

HAZARDOUS WASTE

Hazardous waste is a waste with properties that make it potentially dangerous or harmful to human health or the environment. In California, entities generating such waste must determine if the material meets the criteria of hazardous waste as defined in 22 CCR section 66261.3. These regulations are implemented by the CA Department of Toxic Substances Control (DTSC). A hazardous waste facility permit is required for any person who stores, treats or disposes of hazardous waste.

San Bernardino County Fire Protection District offers a Very Small Quantity Generator (VSQG) Program which is a hazardous waste pick-up disposal service for eligible businesses in San Bernardino County. The VSQG program is permitted and registered with the DTSC to accept limited types and quantities of hazardous waste.

For more information on the VSQG program, visit:
<https://sbcfire.org/smallbusinesshazardouswaste/>

For DTSC Regulatory Assistance, visit:
<https://dtsc.ca.gov/regulatory-assistance-office/>



REPORT ILLEGAL DUMPING

The City of Barstow provides convenient means for reporting illegal dumping:

- If dumping is in the public right of way (alley, street) contact Public Works at 760.255.5140 or Solid Waste at 760.255.5126.
- If on private property, contact Code Compliance 760.255.5190.

Reports can be made easily online through the CRM "Contact Us" system via our website. Tip: Snap a photo!

If illegal dumping is in progress in the City, immediately call the City of Barstow Police Department at 760.256.2211 or if in the County call the Sheriff's Department at 760.256.4841.



WHERE DOES ALL THE WASTE GO?!

TRASH

Trash placed in the black/grey container goes to the Barstow Landfill, which is owned and operated by the County of San Bernardino Solid Waste Department. The landfill is located right in our community's backyard. We want to keep as much waste as we can out of the landfill so it doesn't grow larger and have adverse impacts on our air quality, health, and environment.

RECYCLABLES

Recyclables placed in the blue container are picked up by a separate truck and taken to the Victor Valley Material Recovery Facility (aka the "MRF") to be sorted by mechanical equipment and manual labor. After sorting, materials are prepped and shipped to buyers who turn them into new products! It is very important not to contaminate recyclables to preserve their quality and ensure safety of workers.

ORGANICS (FOOD AND GREEN WASTE)

Organics placed in the brown and green containers are picked up by their own designated truck and taken to Victor Valley Compost to be processed into mulch or compost, which is marketed to local agricultural users (i.e.: farmers). Businesses are prohibited from placing organics in the trash per state law and local ordinance. It just doesn't make sense to add organics to the landfill and cause adverse environmental impacts when the material can be composted instead!

Proper sorting makes a difference. Thank you for doing your part!

WINDY DAY REMINDER FOR BARREL CUSTOMERS!

Weather conditions can cause problems with waste collection.

Check the forecast and follow these suggestions if high winds are expected on your service day:

- If possible, do not place trash and/or recycling out on windy days; bag any excess trash or recyclables and Burrtec will collect all accumulated bags along with your barrel service on your next scheduled collection day. Be sure to call Burrtec beforehand so drivers can be alerted about the windy day catch up!
- If barrels must be placed for collection, bag and tie trash and keep lids closed. Remove barrels from the curb immediately after service, if possible.